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## Frequently Asked Questions

### **When will the students receive their Chromebooks?**

Chromebooks will be distributed the first week of school. In order for a student to receive a Chromebook, all Middle School parents need to read and sign off on the "KMS Chromebook Policy" prior to the first day of school. These instructions will be communicated via District-wide email.

### **Is there an additional cost for the Chromebooks above the student fees?**

Chromebooks are covered through student fees and District funds.

### **When do students charge their Chromebooks?**

Students must bring their Chromebook home every night to charge it. The power charger will stay at home so it will not be lost at school. Students are required to bring their Chromebook to school fully charged every day.

### **What happens if a Chromebook breaks?**

Students should bring their damaged Chromebook to the media center. Students will be loaned a Chromebook while the Chromebook is repaired. Once complete, students will be e-mailed on their school accounts to return the loaner and pick up the repaired device.

### **Is there a fee to have the Chromebook repaired?**

- There will be no initial fee or charge to have a Chromebook that is defective or accidentally damaged repaired.
- If a student has more than two instances of damage in a school year, administrators will be notified and parents/guardians will be contacted. Fees or charges may apply.
- If the Chromebook is damaged intentionally, students will be charged for the damages.

### **What happens if a student forgets their Google account password?**

Students can stop by the media center to have their password reset.

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**Can a student use a personal account on the school device?**

Students will only be able to sign in to the Chromebook with their school issued account.

**Can students use their own personal Chromebook instead of the school-issued Chromebook?**

Students must use their school-issued device at school. This will help ensure that the device is maintained properly, works correctly on our network, and has access to specific apps and extensions. Additionally, the district has purchased a program called GoGuardian that will allow teachers to monitor and help guide student usage of the Chromebooks during their class. At home, students are able to use a personal device to access their school work if they prefer.

**Can students use their own case or remove the device from the case?**

The Chromebook must stay in the school-issued case at all times. The cases are designed to allow the students to use the device without ever removing the Chromebook from the case.

**Will there be internet filtering at home on these devices?**

These devices will have internet filtering at school, but not at home. Students should follow the rules established by parents or guardians at home for device usage and internet access.

**Can I print from my Chromebook at school?**

Printing will not be available from the Chromebooks at school. There will be areas in the building (the computer lab, learning center and media center) where students will be able to print.

**Will students keep their device over summer?**

Students will be required to return their Chromebook, Chromebook case and power cord prior to summer break. Directions for the return process will be communicated at a later date. Any student leaving the district prior to the end of a school year will be required to return the equipment at that time.